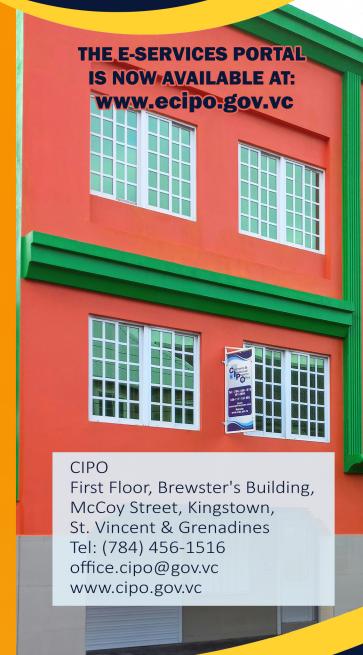
## ONE-STOP SHOP FOR BUSINESS REGISTRATION

A "SINGLE
WINDOW" WEB
PORTAL FOR
BUSINESS
REGISTRATION IN
ST. VINCENT &
THE GRENADINES

The "single window" web portal, allows any qualified individual with Internet access to apply electronically for business registration services provided by CIPO, such as business name clearance and reservation, registration of various types of business entities and post-registration filings.



# ONE-STOP SHOP FOR BUSINESS REGISTRATION

#### **Citizen Centric Services**

With this One-Stop Shop the government is further moving away from the paper-oriented processes, procedures and records management to digital, customerfocused practices and procedures that are streamlined, pursue operational efficiency and place the citizen at the center of the process of starting up a business.

#### **Availability**

The application process on the EServices Portal is available 24/7 to all applicants, following a fast and secure registration.

#### **Technology**

The web portal provides advanced functionality such as online filing of applications, e-payments, eidentities, e-signatures, automated case management and seamless data exchanges with relevant government agencies.

### **OSS BRINGS**

- increased accessibility of public services with possibility to apply for all services 24/7 from anywhere;
- better delivery of public services to people, reduction of costs and increased commodity for applicants;
- ease of use with fast and secure registration and instant updates for application status;
- data interoperability and re-use, removing the necessity to enter the same data for every application;
- replacement and optimization of the current paper based system;
- saving time, money and environment due to reducing paper consumption;

- higher transparency and accountability of government;
- better communication between the government, the citizens and the business sector;
- improved data accuracy and security features;



50 E-SERVICES AVAILABLE ON THE E-FILING PORTAL: